

## FALLSVIEW CASINO AWARDED FOR EXCELLENCE

**(Niagara Falls, ON)** July 14, 2016 – The results are in. Fallsview Casino joins a select group of establishments within North America in receiving the coveted Four Diamond award rating by the Canadian/American Automobile Association (CAA/AAA), one of the country's most respected authorities on travel and hospitality.

Fallsview Casino's luxury Hotel earned its 12th consecutive Four-Diamond distinction while the casino's two signature restaurants, 21 Club and Ponte Vecchio, achieved Four-Diamond honours for the 11th and 7th time, respectively, along with the Wine Spectator's Best of Award of Excellence for 2016.

Less than six percent of the nearly 28,000 hotels approved by CAA/AAA make the Four Diamond list and only two percent of the nearly 30,000 restaurants approved by CAA/AAA receive the honour.

"We are extremely proud," said Art Frank, President of Niagara Casinos. "These awards are only given to the very best. We have consistently been in that category and a winner of these prestigious awards year after year, which is a testament to our talented associates and our company's core value in providing remarkable service."

For 80 years, CAA/AAA has used professional inspectors to conduct in-person property inspections. It offers the only rating system using comprehensive, on-site professional hotel and restaurant evaluations guided by member priorities.

"CAA/AAA is pleased to recognize Fallsview Casino's Hotel, 21 Club and Ponte Vecchio with the Four Diamond Rating," said Michael Petrone, director of CAA/AAA Inspections & Diamond Ratings. "To maintain the exceptional standards required for this rating on a daily basis is an outstanding achievement. CAA/AAA Four Diamond establishments go above and beyond in attending to guests' needs and consistently deliver memorable experiences."

According to CAA/AAA, Four-Diamond accommodations are "are committed to providing every guest with a personalized experience and attentive service in comfortable, high-quality surroundings. They typically offer an extensive array of amenities and guest services". Restaurants at this level "offer a distinctive fine-dining experience and attentive service. Menu offerings are typically distinguished by highly creative chefs using top-quality ingredients".

Since opening in 2004, and garnering its first Four-Diamond, Fallsview Casino's Hotel has undertaken a number of upgrades and redesigns including, but not limited to, its 374 guest rooms and suites, in-room guest entertainment offerings and The Spa's reception area.

The Wine Spectator, which is the world's leading authority on wine and highly regarded among wine connoisseurs, evaluates wine lists for one of three awards. The Best of Award of Excellence gives special recognition to distinguished restaurants with an impressive wine list that typically offer 350 or more quality selections with significant vintage depth or superior breadth in one or more major wine regions.

A destination for foodies and wine lovers of all levels, Fallsview Casino's 21 Club and Ponte Vecchio feature more than 650 different labels that are chosen specifically to complement each restaurant's unique dining experience, seasonal dishes and commitment to quality.

### Related Links:

Fallsview Casino: <http://fallsviewcasinoresort.com>

Fallsview Casino Online Media Centre: <https://fallsviewcasinoresort.com/about/media>

CAA/AAA's Diamond Awards: <https://www.caasco.com/Travel/Maps-and-TripTik/AAA-CAA-Diamond-Awards.aspx>

For more information on Fallsview Casino Resort and Casino Niagara visit [fallsviewcasinoresort.com](http://fallsviewcasinoresort.com) | [casinoniagara.com](http://casinoniagara.com) or join us on [Facebook](https://www.facebook.com/fallsviewcasino) and Twitter [@fallsviewcasino](https://twitter.com/fallsviewcasino) | [@casinoniagara](https://twitter.com/casinoniagara).