

LOG INTO YOUR MYPAC Account TO VIEW AND REDEEM YOUR Offers IT'S EASY!

1. Visit fallsviewcasinoresort.com or casinoniagara.com
2. Log into your **MYPAC Account** with your:
 - **PAC Number**
Found on your Players Advantage Card
 - **PIN Number**
Can be reset at the Players Advantage Club **OR** VIP Services Desk
(with valid government-issued photo ID)
3. From the **Top Menu**, under **"REWARDS"**, select **"MY OFFERS"** to view **ALL** your offers!

If you prefer to talk to one of our friendly associates to book your offers, please call

1.877.37.MY.PAC

(1.877.376.9722)

TTY (for hearing impaired) 905.371.7647

Players Advantage Club ("PAC") Terms & Conditions

1. Membership is free and voluntary.
2. Members must be 19 years of age or older to participate.
3. Valid government-issued photo identification must be presented to enroll and upon request during participation in the program at any time.
4. By participating, members agree to accept all terms and conditions of the program, as amended from time to time. Management reserves the right to revoke or deny application for membership for non-compliance with the program in any manner.
5. Fallsview Casino and Casino Niagara will collect and use the personal information provided on membership applications and play activity to administer membership and for marketing/promotional and other business-related purposes.
6. Members who do not wish to have their play activity recorded, to be on our mailing list, or to receive telephone calls about events or promotions may make such request at any time in writing to: **Fallsview Casino and Casino Niagara, P.O. Box 300, Niagara Falls, Ontario L2E 6T3 Attention: Players Advantage Club.**
7. By participating, members expressly consent to the collection and use of their personal information as aforesaid. Service providers, some located outside the Province of Ontario, may be retained to perform specialized services and may, at times, be responsible for processing and handling some of the information received from members. These service providers are: (i) given only the information necessary to perform those services; (ii) prohibited from storing, analyzing or using that information for purposes other than to carry out the services contracted for; (iii) bound by strict contractual obligations designed to protect the privacy and security of member information; and (iv) required to protect member information in a manner that is consistent with the privacy policies and practices of Fallsview Casino and Casino Niagara.
8. PAC accounts with no activity for 180 consecutive days are subject to cancellation at the discretion of Management and any unredeemed points or bonuses may be forfeited at any time thereafter. Upon cancellation, Management will maintain your personal information for reactivation and marketing/promotional purposes, unless requested not to.
9. It is your responsibility to ensure PAC cards are properly inserted in slot and video poker machines and "accepted" for play, and that a Supervisor is aware of play when playing tables. Fallsview Casino and Casino Niagara are not responsible for untracked play due to player neglect, improper insertion of card, or operational errors/malfunctions, including defective cards.
10. Management reserves the right to adjust point balances and/or account status due to computer error, machine malfunction, operator error, fraud or other misuse of the PAC card.
11. In order to be eligible for exclusive PAC benefits, direct marketing promotions, bonuses, special events, event invitations and newsletters, members are responsible for notifying Fallsview Casino Resort and Casino Niagara of any name, address, email or phone number change(s). Fallsview Casino and Casino Niagara are not responsible for lost or misdirected correspondence.
12. Management reserves the right to revoke, modify or revise the qualifications for receiving coupons, discounts, points, invitations and complementaries, at any time, without prior notice.
13. Qualification for the Platinum and Gold programs is based on Reward Point accumulation. Reward Points are based on points earned while playing slots and video poker and length of play, average wager and the type of game played for table play. Fallsview Casino and Casino Niagara use reasonable efforts to track length of play and average bet; however, as a condition of receiving Reward Points for table games play, members agree that such Reward Credits are granted based on the personal observations of Casino staff, which is subject to error. The determination of Management shall be final with respect to any discrepancies.
14. Cash Back Points and Reward Points are earned based on Coin-In (meaning coins circulated through the machine). While playing slot machines, \$20 increments must be cycled through a single machine in order for points to be earned (unless otherwise noted on the machine).
15. Reward Points have no cash value and can only be used toward Platinum and Gold qualification. Reward Point earnings accumulate within a 6 month period from January to June, and July to December. Reward Point earnings reset to zero at the end of each qualification period. To remain at your membership status you must maintain your level of play.
16. Management may limit the number of PAC cards issued to any member and is not responsible for lost or stolen cards, including any resulting misuse. Lost or stolen cards must be reported to the Players Advantage Club immediately. All PAC cards are property of Fallsview Casino and Casino Niagara and must be returned upon request.
17. PAC cards are for the personal use of the individual who was issued the card. PAC accounts, cards and points are non-transferable and may not be used by any other party. Any misuse or fraud may result in immediate revocation and loss of any outstanding PAC privileges, points and benefits.
18. A personal identification number ("PIN") is required to conduct transactions with the PAC card. A PIN is used for security purposes and for member protection so that no other person can access your PAC account, points or benefits. Do not share your PIN with any one. Your PIN can be changed at the PAC Booth and VIP Player Services Desk at Fallsview Casino and the PAC Booth at Casino Niagara.
19. Management retains the right, at their discretion, to refuse services to anyone for any legally permissible reason.
20. Individuals who are excluded from casino facilities, including through a government program, by their own request, or those excluded at the discretion of Fallsview Casino or Casino Niagara, are not eligible.
21. Management reserves the right to modify or cancel the program in whole or in part, at any time, without prior notice.
22. All decisions regarding interpretation of the terms and conditions and administration of the program lie with Management, whose decisions are final and binding.
23. Neither the program nor any benefit offered by the program creates, constitutes or gives rise to any legal or contractual rights by members against Fallsview Casino, Casino Niagara, their parent companies, affiliates, directors, officers, employees or agents.
24. Void where prohibited or restricted by law.

Play.Smart  PlaySmart.ca



PLATINUM MEMBERSHIP



has its
PRIVILEGES!

FALLSVIEW
CASINO RESORT



   @FallsviewCasino | 
   @CasinoNiagara

As a **PLATINUM** member
you receive ALL the
PAC & GOLD benefits
Plus these **NEW** benefits:

PRIORITY VIP PHONE SEQUENCE
(1.877.376.9722)

EARLY CHECK-IN/LATE CHECK-OUT OF HOTEL
(BASED ON AVAILABILITY)

COMPLIMENTARY VIP SELF-PARKING

ACCESS TO THE VIP PLATINUM LOUNGE
(FOR MEMBER + 1 GUEST)



SALON PRIVÉ®

Located in the high-limit Salon
Privé area at Fallsview Casino
Resort, Platinum members can
swipe their Players Advantage
card to gain entry. Members are
allowed to bring one guest.

HOURS OF OPERATION

Sunday - Thursday: 8am - 2am
Friday & Saturday: 8am - 4am

DINING

Breakfast: 8am - 10am
Lunch: 12pm - 2pm
Dinner: 5pm - 8pm

MYPAC Rewards (ALL OFFERS ARE BASED ON PLAY)	PAC	GOLD 1,000 REWARD POINTS	PLATINUM 5,000 REWARD POINTS	PREMIUM INVITE ONLY	ELITE INVITE ONLY
CASH BACK (CAN BE USED FOR CASH, SLOT PLAY, DINING, SPA)	100 POINTS = \$10				
SLOT PLAY/TABLE GAME OFFERS	○	●	○	○	○
MATCH PLAY OFFERS			○	○	○
EVENTS AND TOURNAMENTS	○	●	○	○	○
BIRTHDAY OFFERS	○	●	○	○	○
EXCLUSIVE EVENT INVITATIONS	○	●	○	○	○
24/7 ONLINE ACCESS TO ACCOUNT	○	●	○	○	○
CASINO PROMOTIONS	○	●	○	○	○
COMPLIMENTARY COAT CHECK (SEASONAL)	○	●	○	○	○
 SAFEWAY TOURS COMPLIMENTARY SAFEWAY BUS PROGRAM	DISCOUNT	●	○	○	○
VIP PRIORITY SEQUENCE (1.877.376.9722)			○	○	○
ENTERTAINMENT					
CONCERT TICKET OFFERS	○	●	○	○	○
HOTEL					
HOTEL OFFERS AND DISCOUNTS	○	●	○	○	○
EARLY CHECK-IN/LATE CHECK-OUT (BASED ON AVAILABILITY)			○	○	○
WELCOME AMENITY PACKAGE				○	○
DINING					
EARN COMPLIMENTARY FOOD	○	●	○	○	○
ADDITIONAL DINING OFFERS	○	●	○	○	○
DISCOUNT AT  GRAND BUFFET  Golden Lotus 	○	●	○	○	○
BUFFET PRIORITY LINE		●	○	○	○
MONTHLY PRE-LOADED SELF COMP DOLLARS*** (AMOUNT BASED ON PLAY - CAN BE USED FOR DINING & SPA)		●	○		
PLATINUM LOUNGE ACCESS (+1 GUEST)			○	○	○
DAILY PRE-LOADED SELF COMP DOLLARS (AMOUNT BASED ON PLAY - CAN BE USED FOR DINING & SPA)				○	○
PARKING					
COMPLIMENTARY PARKING	BASED ON PLAY	●	○	○	○
COMPLIMENTARY VALET		●	○	○	○
COMPLIMENTARY VIP SELF-PARKING			○	○	○

CASH BACK*

Every time you use your PAC card while playing your favourite slot machine you earn **CASH BACK** that can be redeemed for **Cash, Slot Play, Dining and Spa**.

\$20 COIN-IN (Slots) = **1** CASH BACK POINT**

100 CASH BACK POINTS = **\$10** CASH BACK!

COMPS*

Comps are earned based on your play and can be used for dining, spa services, hotel stays, parking and more!

ADDITIONAL OFFERS*

When you join PAC you can receive offers for **Concert Tickets, Hotel Deals, Dining, CASH Rewards and MORE!**

Visit the Players Advantage Club Booth or VIP Player Services Desk to see what you qualify for.

Receive your offers by logging into your MYPAC Account online or by email or mail.

REWARD POINTS**

\$20 COIN-IN (Slots) = **1** REWARD POINT**

* Comps & Offers based on level of play

** Unless otherwise noted on the slot machine. Coin-in increments of \$20 must be played through a single slot machine in order for points to be earned

Table Players earn Reward Points based on ratings

Reward Points accumulate within a 6-month period from January - June and July - December

*** Monthly Self Comp is based on 4 months of recent play

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