

Vendor Onsite Expectations & Agreement

Fallsview Casino Resort



This document outlines the expectations for all vendors working onsite at Fallsview Casino Resort.

These guidelines are in place to ensure the safe and professional environment for all guests, staff, and partners. By signing below, you acknowledge and agree to follow these requirements during setup and teardown.

Safety & Access

- Children under the age of 12 are not permitted onsite during setup or teardown. Multiple departments operate within the venue, and the environment may be hazardous.
- All vendors must sign in with Security upon arrival and visibly wear their issued badge at all times.
- Deliveries must occur only at designated loading areas and during approved times.
- Vendors issued an "O" badge are not permitted on the Gaming Floor and cannot consume alcohol while onsite.
- Vendors are expected to maintain professional conduct at all times.

Setup & Teardown Expectations

- Vendors may only access approved areas necessary for their work.
- Setup and teardown must occur within the scheduled times provided.
- All equipment, boxes, crates, and materials must be removed from the premises after setup.
- Storage is not available unless arranged in advance with Fallsview Casino Resort.
- All walkways, exits, and fire routes must remain clear at all times.
- Vendors must follow all instructions provided by venue staff and security.

Conduct & Responsibilities

- Vendors are responsible for their own equipment and materials at all times.
- The venue is not responsible for lost, stolen or damaged items.
- Any damage to the facility must be reported immediately.
- Vendors must maintain a clean and safe work area during setup and teardown.
- All garbage and packing materials must be removed at the end of setup and teardown unless otherwise arranged.
- Appropriate attire and footwear must be worn at all times (closed-toe shoes recommended).
- Smoking and vaping are only permitted in the designated areas.
- Failure to follow these expectations may result in removal from the property and potential restriction from future work on site.

Vendor Acknowledgement

I acknowledge that I have read and understand the vendor expectations outlined above and agree to comply with all venue policies.

COMPANY NAME: _____ **NAME (Please Print):** _____

SIGNATURE: _____ **DATE:** _____

On-site Event Contact: _____ **On-site Phone Number:** _____