Vendor Load-In Requirements

Visitor Badges for Vendors

All vendors accessing the back of house areas of the Casino for load in/out of the Grand Hall are required to register for a visitor security badge upon arrival.

On arrival to the Fallsview Casino Loading Dock, all vendors need to sign in with Security. *(When facing into the entrance to the loading dock the security entrance is the far left man door)*
At Security, each person will need to present valid, government issued photo identification, and in return will receive a visitor security badge which allows access to the area behind the Grand Hall.
As a reminder, when wearing the security badge you are prohibited from drinking or gambling.
Vendors under the age of 19 are not permitted in the back of house areas of the Casino.

You will be met by our Banquet Supervisors or Tech Supervisor upon arrival.

Contact information.
Banquet Supervisor – Mobile # 289-668-9613
Tech Supervisor – Mobile # 289-321-1968

Directions to Fallsview Casino Loading Dock
From North Toronto,
- Take the 401 to Highway 403 south which will connect to the Queen Elizabeth Way (QEW).
- From south Toronto, take the Gardiner Expressway to the Queen Elizabeth Way (QEW).
- **Follow the QEW towards Niagara Falls, to Highway 420.**
- **Turn right onto Stanley Avenue and follow to Main Street.**
- **Turn left onto Main Street and follow to end (Portage Rd.).**
- **Turn left into Fallsview Casino Resort Shipping & Receiving area and proceed to loading dock.**

Entering 7001 Portage Road, Niagara Falls ON into your GPS will take you to the entrance off of portage road.
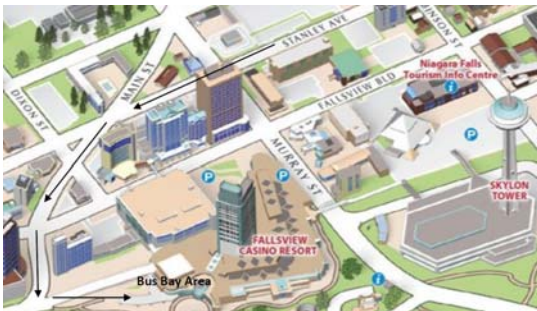
Loading Dock Standard Hours
Monday – Saturday from 8:00 AM – 4:00 PM
if you are delivering outside of these hours special instructions will be provided.

Directions to the Grand Hall – From the Parking Garage
- Take the elevator to the Casino Level
- Follow the Galleria Hallway past the Swarovski, towards the Avalon Theatre
- Take the escalators leading to the Food Court Area and the Grand Hall.
- Turn left from the escalators and follow into the Grand Hall

Fallsview Casino Resort, 6380 Fallsview Boulevard, Niagara Falls, ON, L2G 7X5